

Elite Tech Fusion Inc. 1930 N. Verde Drive, Arlington Hts, IL 60004 *Phone:* (708)292-9838 *Website:* <u>https://www.elitetechfusion.com</u> *Email:* <u>info@elitetechfusioninc.com.mx</u>

TERMS AND CONDITIONS

These terms and conditions (the "Terms and Conditions") govern the use of https://www.elitetechfusion.com (the "Site"). This Site is owned and operated by Elite Tech Fusion Inc.. This Site is a it communications and software.

By using this Site, you indicate that you have read and understand these Terms and Conditions and agree to abide by them at all times.

THESE TERMS AND CONDITIONS CONTAIN A DISPUTE RESOLUTION CLAUSE THAT IMPACTS YOUR RIGHTS ABOUT HOW TO RESOLVE DISPUTES. PLEASE READ IT CAREFULLY.

Intellectual Property

All content published and made available on our Site is the property of Elite Tech Fusion Inc. . and the Site's creators. This includes, but is not limited to images, text, logos, documents, downloadable files and anything that contributes to the composition of our Site.

Accounts

When you create an account on our Site, you agree to the following:

- 1. You are solely responsible for your account and the security and privacy of your account, including passwords or sensitive information attached to that account; and
- 2. All personal information you provide to us through your account is up to date, accurate, and truthful and that you will update your personal information if it changes.

We reserve the right to suspend or terminate your account if you are using our Site illegally or if you violate these Terms and Conditions.

Sale of Goods And Services

These Terms and Conditions govern the sale of goods and services available on our Site.

The following goods are available on our Site:

• SAAS Products, PAAS Products, Web designing, Social Media Marketing, Software Development and Testing.

The following services are available on our Site:

• Web designing, Social Media Marketing, Software Development and Software Testing, Logistics and supply chain management.

The services will be paid for in full at beginning of the service.

These Terms and Conditions apply to all the goods and services that are displayed on our Site at the time you access it. This includes all products listed as being out of stock. All information, descriptions, or images that we provide about our goods and services are as accurate as possible. However, we are not legally bound by such information, descriptions, or images as we cannot guarantee the accuracy of all goods and services we provide. You agree to purchase goods and services from our Site at your own risk.

We reserve the right to modify, reject or cancel your order whenever it becomes necessary. If we cancel your order and have already processed your payment, we will give you a refund equal to the amount you paid. You agree that it is your responsibility to monitor your payment instrument to verify receipt of any refund.

Third Party Goods and Services

Our Site may offer goods and services from third parties. We cannot guarantee the quality or accuracy of goods and services made available by third parties on our Site.

Subscriptions

Your subscription does not automatically renew. You will be notified before your next payment is due and must authorize that payment in order for your subscription to continue.

To cancel your subscription, please follow these steps: Subscription can be cancelled by the clients, after letting the supplier know 180 days in advance.

Payments

We accept the following payment methods on our Site:

- Credit Card;
- PayPal; and
- Cash App,
- Venmo,
- Stripe.

When you provide us with your payment information, you authorize our use of and access to the payment instrument you have chosen to use. By providing us with your payment information, you

authorize us to charge the amount due to this payment instrument.

If we believe your payment has violated any law or these Terms and Conditions, we reserve the right to cancel or reverse your transaction.

Refunds

Refunds for Goods

Refund requests must be made within 10 days after receipt of your goods.

We accept refund requests for goods sold on our Site for any of the following reasons:

- Good is broken;
- Good does not match description;
- Purchaser changed their mind;
- Good does not meet the purchaser's expectations; or
- got a better price from another vendor.

Refunds do not apply to the following goods:

• social media marketing subscription, Software testing and development subscription, and logistics and supply.

Refunds for Services

All services sold on our Site are non-refundable.

Guarantees

The following guarantees apply to our Site:

• user satisfaction guarantee 100%.

Consumer Protection Law

Where any consumer protection legislation in your jurisdiction applies and cannot be excluded, these Terms and Conditions will not limit your legal rights and remedies under that legislation. These Terms and Conditions will be read subject to the mandatory provisions of that legislation. If there is a conflict between these Terms and Conditions and that legislation, the mandatory provisions of the legislation will apply.

Limitation of Liability

Elite Tech Fusion Inc. and our directors, officers, agents, employees, subsidiaries, and affiliates will not be liable for any actions, claims, losses, damages, liabilities and expenses including legal fees from your use of the Site.

Indemnity

Except where prohibited by law, by using this Site you indemnify and hold harmless Elite Tech Fusion Inc. . and our directors, officers, agents, employees, subsidiaries, and affiliates from any actions, claims, losses, damages, liabilities and expenses including legal fees arising out of your use of our Site or your violation of these Terms and Conditions.

Applicable Law

These Terms and Conditions are governed by the laws of the State of Illinois.

Severability

If at any time any of the provisions set forth in these Terms and Conditions are found to be inconsistent or invalid under applicable laws, those provisions will be deemed void and will be removed from these Terms and Conditions. All other provisions will not be affected by the removal and the rest of these Terms and Conditions will still be considered valid.

Changes

These Terms and Conditions may be amended from time to time in order to maintain compliance with the law and to reflect any changes to the way we operate our Site and the way we expect users to behave on our Site. We will notify users by email of changes to these Terms and Conditions or post a notice on our Site.

<u>Contact Details</u>: For questions you can contact us at: (708)292-8938 or email us at: info@elitetechfusioninc.com.mx